TODAY WE BEGIN WORKING DIFFERENTLY

The Delaware Department of Labor Offices will remain open, but we are suspending public access to all of our office buildings until further notice.

Last week Governor Carney declared the State of Emergency. The emergency declaration allows the State of Delaware executive branch agencies to conduct public meetings electronically to prevent unnecessary public gatherings. He then expanded this authorization so that all public bodies could meet electronically. Although we are currently under the State of Emergency all State Offices will remain open.

As new information is released about [COVID-19], this evolving pandemic requires evolving responses. As of today, March 16, 2020, the Delaware Department of Labor will suspend public access to all offices until further notice. We are still open for business and able to serve Delawareans.

Below you will find a list of services and divisions the Delaware Department of Labor provides along with the websites, links, and contact numbers associated with each. Please refer to this list to access departments, services, or processes you may have previously conducted in-person at one of our locations.

If you have any questions please use the contact numbers provided to connect with the specific division or service you have questions for.

We appreciate your patience during this time as we are committed to serving Delawareans.

Anyone with questions about COVID-19 or their exposure risk can call the Division of Public Health's Coronavirus Call Center at 1-866-408-1899 or 711 for people who are hearing impaired from 8:30 a.m. to 8:00 p.m. Monday through Friday, and 10 a.m. to 4 p.m. Saturday and Sunday, or email DPHCall@delaware.gov. For the latest on Delaware's response, go to de.gov/coronavirus.

DEPARTMENT OF LABOR WEBSITE RESOURCES AND LINKS

Department of Labor Official Website

Website: dol.delaware.gov

Phone number: (302) 761-8001

Division of Unemployment Insurance

Phone number: 302-761-8446

Website: https://ui.delawareworks.com/

To file an initial or reopen a claim, submit weekly pay authorizations, direct deposit and or debit card information visit: https://ui.delawareworks.com

To submit questions or information to support their application for unemployment insurance benefits. Email: <u>Dol Dui wilmington claims@delaware.gov</u>

Individuals with existing claims can submit address changes, request an appeal, and submit fact-finding.

Claimant Portal: https://OCS.DELAWAREWORKS.COM

Wilmington: (302) 761-8446 Newark: (302) 368-6600 Dover: (302) 739-5461

Georgetown: (302) 856-5611 **Interstate:** (302) 761-8428

Employer Tax Unit: (302) 761-8482

The Division of Employment & Training

Website: https://det.delawareworks.com/

Job Seekers and Career Planning: joblink.delaware.gov

Wilmington: (302) 761-8085

Dover: (302) 739-5473 **Newark:** (302) 453-4350

Georgetown: (302) 856-5230

Division of Industrial Affairs

Website: https://dia.delawareworks.com/
New Castle County: (302) 761-8275

Kent & Sussex: (302) 422-1134

Division of Vocational Rehabilitation

https://dvr.delawareworks.com/ (302) 761-8275

Labor Market & Information

https://lmi.delawareworks.com/ (302) 761-8060

Advance Pardon and Expungement (APEX)

https://apex.delawareworks.com

New Castle County: (302) 233-7605

Kent and Sussex County: (302) 233-6462

Click here to download the Department of Labor resource list.

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